

Celebrity Cruises Exclusive Luggage Drop Off

I am excited to advise you that our cruise line has a new luggage process exclusively for our Penthouse and Royal Suite guests! The goal of this recently established program is to ensure all your travel belongings are in your suite as soon as possible.

When you arrive at the pier, you will now have a designated location to drop off your luggage. After the terminal staff collects your luggage they will direct you to the Suite Priority Check-In line. From there, you will be escorted on board to Michael's Club Lounge to meet Niko, relax until your suite is ready, or enjoy lunch in Luminae.

Kindly note that this special service is available exclusively to those booked in our Penthouse and Royal Suites. To make sure your luggage is delivered in a timely manner, we will be unable to check in baggage for guests in other stateroom categories through this program.

For your convenience, the port address for your upcoming sailing is as follows:

City Cruise Terminal
Berth 101, Solent Road,
Western Docks, Herbert Walker Ave
Southampton
SO15 1HJ

Upon arriving, follow directional signs at the port as the berthing location can change. The suite luggage drop-off area will be located just outside of the terminal entrance for departures. (See pictures below) A large "Special Delivery" sign will be displayed there to serve as visible confirmation that you are in the correct place. Should all of our agents be away from the luggage drop off assisting other guests, you may contact Tracy Williams, the Pier Supervisor, at +44 7885 715 861 and she will be happy to assist you. Please note, that the phone number is only active on the day of sailing.



We hope you enjoy our new luggage program, and we look forward to welcoming you aboard the Celebrity Silhouette. If you have any questions, please do not hesitate to reach out to me.

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